

Booking Policy

Client Consent & Waiver

Please read the below Booking Policy carefully before any appointment

APPOINTMENTS:

A \$45 fee applies if you do not attend your appointment or cancel within 48 hours of your appointment time. We will not charge for the first cancellation or reschedule of a session. Sometimes appointments may run overtime. If you are happy to continue over your allocated time, an additional charge may be applied. Please let us know if you do not want this to happen.

CLASSES AND WORKSHOPS:

If you have booked a Class or Workshop, any cancellations will incur a 50% charge from the price of your booking, unless another arrangement is made with the provider. Although we endeavour to finish on time, some workshops and courses may run overtime by approximately 30 minutes.

ARE YOU BOOKING A CLEARING OF ENTITY ASSESSMENT???

Please note that there has been a lot of interference when it comes to people privately enquiring about entities and attachments. If you have not heard from me within 48 hours, please try again. There are some pretty tricky energies that will prevent us from making contact.

ENERGY ETIQUETTE, HEALTH & SAFETY:

- Please be respectful of the energy you bring into the space.
- Hygiene is important to us, so please ensure clean clothes and shoes are worn, body odour is managed and food is not brought into the space (unless attending a workshop).
- Water is permitted and encouraged.
- An appointment will be terminated if there are drugs and alcohol in your system.
- Please do not smoke within 20 minutes of a session. I personally have a sensitivity to cigarettes which give me hayfever symptoms.
- If you are a smoker and I am coming to your house for a clearing, please advise me beforehand.
- Do not attend if you have experienced cold and flu symptoms within 5 days of your appointment and/or if you have yellow/green mucous. This is a sign of active infection. so stay home and rest up.

If any of these conditions do not suit you, you have the option to cancel your session up to 24 hours before the appointment without being charged a cancellation fee.

Your rights as a client allows you to seek alternative practitioners and services, as well as being comfortable with the person treating you. You are more than welcome to have a chat to me beforehand if you have any concerns.

Confirming your booking today indicates that you agree to these terms and conditions.

By booking any service, you agree to the following statements:

- If I experience pain or discomfort during the session, I will immediately inform the practitioner.
- I will not hold my therapist responsible for any pain or discomfort I experience before, during or after the session. I understand that some discomfort can be expected with certain treatments.
- I understand that the services offered today are not a substitute for medical care and that the practitioner is not qualified to provide a diagnosis. I agree not to interpret their comments as medical advice. I understand all recommendations as suggestions only, and I am responsible for all final decisions on my course of treatment.
- I affirm that I have informed my practitioner of all known medical conditions (including mental health) and injuries.
- I affirm that I have informed my practitioner if I have consumed illicit substances, cannabis, alcohol, excessive caffeine or pharmaceutical pain relief in the past 72 hours.
- I affirm that I have not consumed alcohol or other illicit substances within 12 hours of this, or any future appointments. Consumption negatively impacts energy-related treatments.
- I agree to inform the practitioner of any changes in my health and medical condition within 4 weeks after my appointment or treatment. I understand that there shall be no liability on the therapist's part should I forget to do so
- I understand that treatment is non-sexual in nature
- I understand my medical information and treatment notes will only be released to other, third-party, health practitioners whom I agree for my therapist to refer me to do so
- I agree that my therapist will need to disclose my personal information, if required to by law and by duty of care.

In exchange for receiving services for myself and on behalf of my heirs, executors, administrators and personal representatives, I hereby waive, release, discharge and hold my therapist harmless from any and all liability for any and all injuries, including damages or claims relating to or resulting from my receipt of the services, now or in the future, foreseen or unforeseen.

I consent to receive treatments and I acknowledge and agree that I am doing so at my own risk. My health and safety with respect to such services are my sole responsibility. My decision to receive services is voluntary, and I know of, understand and assume any and all the associated risks. I believe I am psychologically ready and able to receive treatments.